



Arizona Department of Revenue

Individual Income Tax Audit

1600 W Monroe • Phoenix AZ 85007

CUSTOMER SATISFACTION SURVEY

Please take a moment to complete this survey to let us know how we are doing. This section will apply to the Department of Revenue as a whole. Circle the appropriate rating (?ve being completely satis?ed and one being not at all satis?ed) to let us know the degree to which you are satis?ed with the products or services provided:

	Completely Satis?ed				Not at all Satisfied
1. Responsive?	5	4	3	2	1
2. Convenient?	5	4	3	2	1
3. Fair?	5	4	3	2	1

The Individual Income Tax Audit Section's goal is to provide quality customer service. Please assist us in accomplishing our goal by answering these additional questions.

Your auditor's name (if known): _____

Please indicate which office you had contact with:		Phoenix	N. Valley	Chandler	Tucson	
	Completely Satisfied			Not at all Satisfied	No Opinion	
1. Telephone calls were returned within three business days?	5	4	3	2	1	0
2. The effort made by the auditor to answer or resolve your questions or concerns?	5	4	3	2	1	0
3. Please rate your overall experience with the auditor.	5	4	3	2	1	0
4. The amount of time given to you, by the Section, to respond to our inquiry or request for information.	5	4	3	2	1	0

Do you have any comments or suggestions?

If we have any questions, may we contact you to discuss this survey? YES NO

Name (Please Print): _____ Social Security No.(optional): _____

Yes, I want an audit supervisor to contact me. Daytime Phone (optional): (____) _____

Please return via mail to:

ADOR, Individual Income Tax Audit Section,

(Phoenix-Of?ce)
1600 W Monroe
Phoenix AZ 85007

(Chandler Of?ce)
3191 N Washington St
Phoenix AZ 85225

(North Valley Of?ce)
2902 W Agua Fria Freeway
Phoenix AZ 85027

(Tucson Of?ce)
400 W Congress St
Tucson AZ 85701

Or you may fax it to: (602) 542-3258

THANK YOU FOR COMPLETING THIS SURVEY